

Responses to the State Board of Administration of Florida (SBA) RFI for RPA. Please see the SBA's response to questions received by 5:00 p.m. on March 29, 2019, provided below.

Question Number	Question	Answer
Q1	Kindly provide the application stack for the list of identified business units.	The applications that could potentially be impacted by an RPA implementation include but are not limited to: PeopleSoft (Financials and HR); Charles River; Eagle (PACE and STAR); Backstop; SharePoint; ApplicationXtender (Content Services); external partner websites.
Q2	Application maintenance done by an in house IT team or through external vendors	Depending on the application, application maintenance is either performed by internal IT staff or an application provider.
Q3	If application maintenance is done by external vendors, can you share the release frequency plan and how frequent the process screens change?	Release frequency is dependent upon the application provider, however, for those applications not maintained by the SBA, the frequency in which processes and screens change is minimal. Internally managed applications are infrequently modified from a user interface perspective.
Q4	What type of data the processes within the identified list of business units work with? Are they structured or unstructured?	The scope of this initiative would include both structured and unstructured data.
Q5	Does your applications have access controls through biometrics or OTP?	The applications that could potentially be impacted by this initiative do not rely on biometrics or One Time Passwords (OTP).
Q6	Are there processes executed through remote access (VPN etc.)? If so, How many business units have such set up?	For any initial deployment of RPA, there are no processes that would be executed or initiated through remote access.