



2021 Participant Satisfaction Survey

This year's survey will remain open for approximately 7 weeks. **Please respond to the survey no later than Wednesday, June 2, 2021.**

The SBA needs your views on how Florida PRIME is managed. The SBA is committed to providing superior service to investors in Florida PRIME and we value your feedback. We ask that you help us by completing this year's annual participant survey, a brief on-line satisfaction survey designed to solicit feedback and suggestions from pool investors. The survey includes questions about the usefulness of the Florida PRIME website, knowledge and helpfulness of your SBA Florida PRIME service representatives and a few other questions about your cash management activities and use of Florida PRIME as an investment vehicle.

The survey consists of 23 questions and should take approximately 10 minutes to complete. Your responses will provide the SBA, Federated Investors, and external investment consultants with valuable feedback and assist the SBA in improving the investment services delivered on your behalf. Please help us deliver high quality cash management services—[click here to go to the survey](#).

We encourage you to visit our website or call us at 1-850-488-7311 with any questions or concerns.



An investment in the Pool is not insured or guaranteed by any government or government agency. Although the manager of the Pool seeks to preserve principal, it is possible to lose money by depositing money in the Pool.

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