



## One Week Remains to Setup DUO Multifactor Authentication!

### **KEY REMINDERS:**

DUO multifactor authentication **begins on May 5th**. Participants are encouraged to review the step-by-step instructions for enrolling in DUO multifactor authentication before May 5th. These instructions, as well as, a DUO tutorial video can be found on the Florida PRIME website.

Florida PRIME participants need to insure their account information is up to date in advance of the May 5th **go-live date**. This means some participants may need to submit an updated Participant Account Maintenance (PAM) form to our office **before** the new authentication process is activated.

Florida PRIME account users are reminded to keep their 4-digit Caller Verification number accessible should they need to contact our office to complete a transaction by phone. FL PRIME participants may access their 4-digit Caller Verification number by logging into the FL Prime website – navigate to the Manage Profile tab – select Caller Verification Code. Note: First-time FL PRIME website users may need to establish a new 4-digit Caller Verification code during the online registration process.

We encourage you to visit our website or call us at 1-850-488-7311 with any questions or concerns.



*An investment in the Pool is not insured or guaranteed by any government or government agency. Although the manager of the Pool seeks to preserve principal, it is possible to lose money by depositing money in the Pool.*

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