

## We're Here to Help

Our thoughts are with our Florida PRIME participants and their families who live and work in the communities that may be impacted by Hurricane Ian. Although we don't expect any changes to the pool's hours at the current time, participants will be notified in the event there are any service disruptions due to the storm. We know that these are challenging times, and we want to do everything we can to provide you with assistance and support. Our Client Support Team is fully operational and ready to accommodate any special service requirements that you may have as a result of the weather.

Any additional changes to pool operations will be communicated as soon as possible to all participants.

For any account assistance, please contact the SBA's pool line at (850) 488-7311 or via email at [localgovpool@sbafla.com](mailto:localgovpool@sbafla.com) or visit our website, <https://www.sbafla.com/prime/>



*An investment in the Pool is not insured or guaranteed by any government or government agency. Although the manager of the Pool seeks to preserve principal, it is possible to lose money by depositing money in the Pool.*