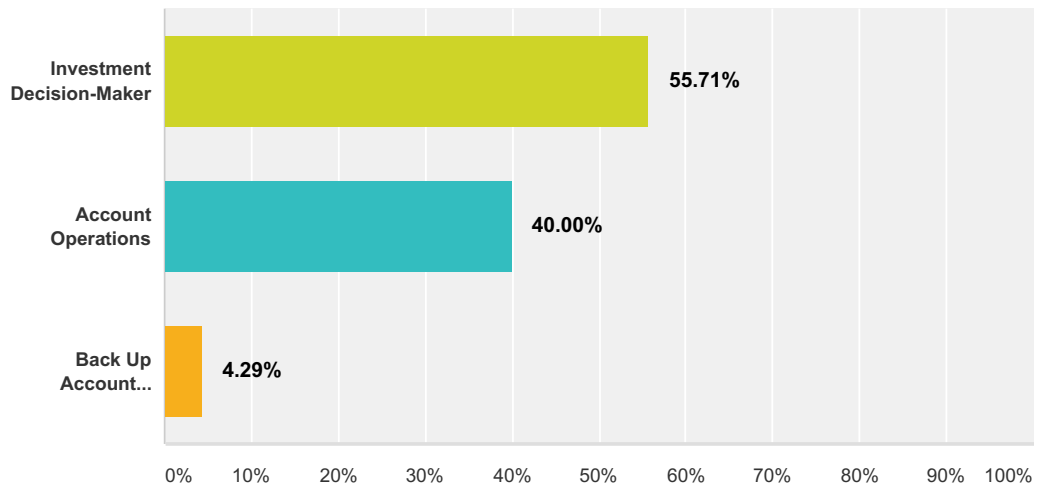


Q1 What is your role in managing your Florida PRIME account(s)?

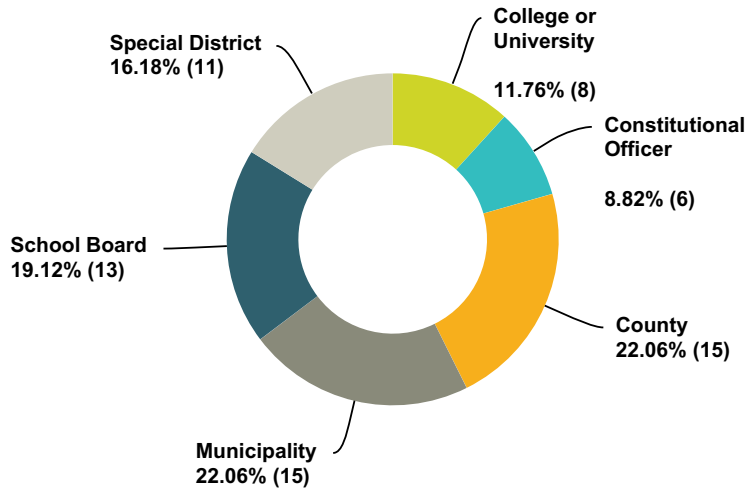
Answered: 70 Skipped: 3



Answer Choices	Responses
Investment Decision-Maker	55.71% 39
Account Operations	40.00% 28
Back Up Account Operations	4.29% 3
Total	70

Q2 How would you classify your governmental organization?

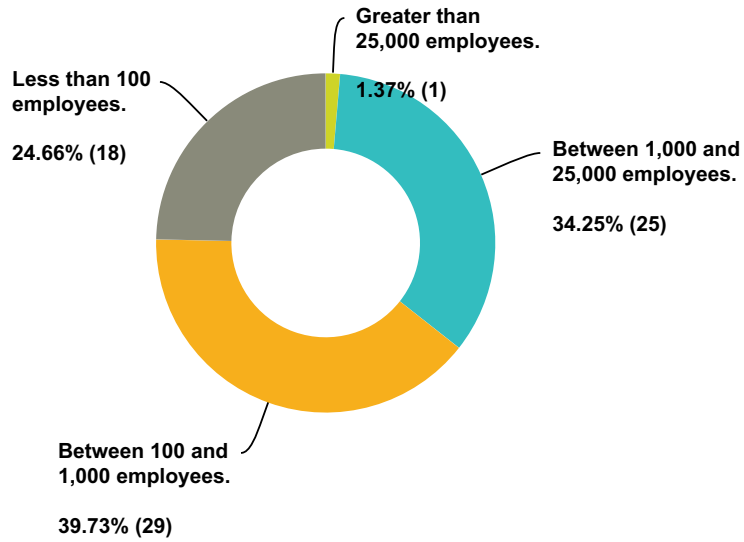
Answered: 68 Skipped: 5



Answer Choices	Responses	
College or University	11.76%	8
Constitutional Officer	8.82%	6
County	22.06%	15
Municipality	22.06%	15
School Board	19.12%	13
Special District	16.18%	11
Total		68

Q3 Please indicate the size of your organization.

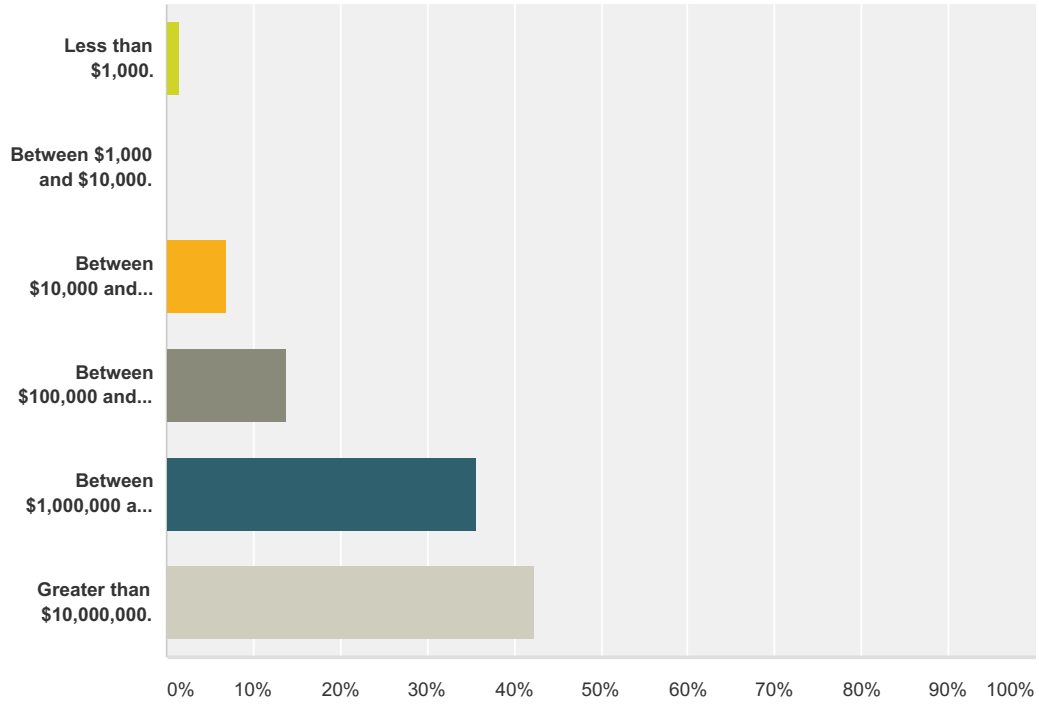
Answered: 73 Skipped: 0



Answer Choices	Responses
Greater than 25,000 employees.	1.37% 1
Between 1,000 and 25,000 employees.	34.25% 25
Between 100 and 1,000 employees.	39.73% 29
Less than 100 employees.	24.66% 18
Total	73

Q4 What is your approximate account balance in Florida PRIME? If you maintain more than one account, please include the aggregate dollar value across all of your pool accounts.

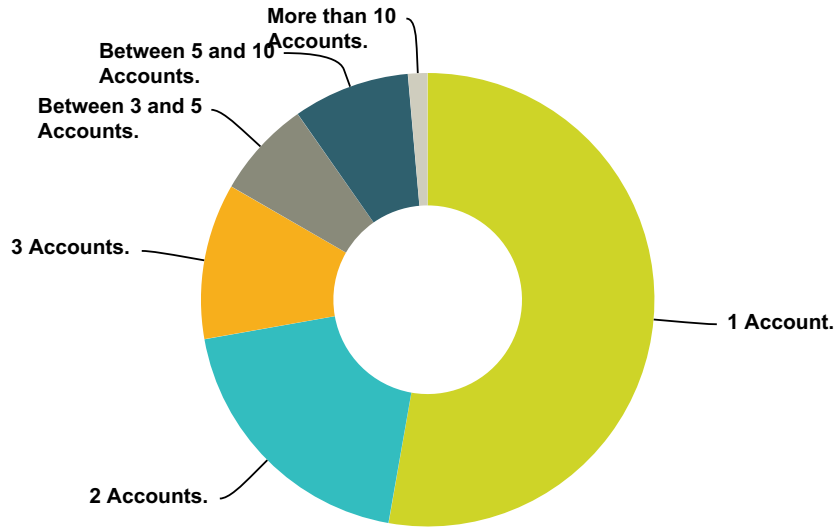
Answered: 73 Skipped: 0



Answer Choices	Responses
Less than \$1,000.	1.37% 1
Between \$1,000 and \$10,000.	0.00% 0
Between \$10,000 and \$100,000.	6.85% 5
Between \$100,000 and \$1,000,000.	13.70% 10
Between \$1,000,000 and \$10,000,000.	35.62% 26
Greater than \$10,000,000.	42.47% 31
Total	73

Q5 Florida PRIME participants are allowed to maintain numerous accounts. How many accounts does your organization currently maintain within Florida PRIME?

Answered: 72 Skipped: 1



Answer Choices	Responses	
1 Account.	52.78%	38
2 Accounts.	19.44%	14
3 Accounts.	11.11%	8
Between 3 and 5 Accounts.	6.94%	5
Between 5 and 10 Accounts.	8.33%	6
More than 10 Accounts.	1.39%	1
Total		72

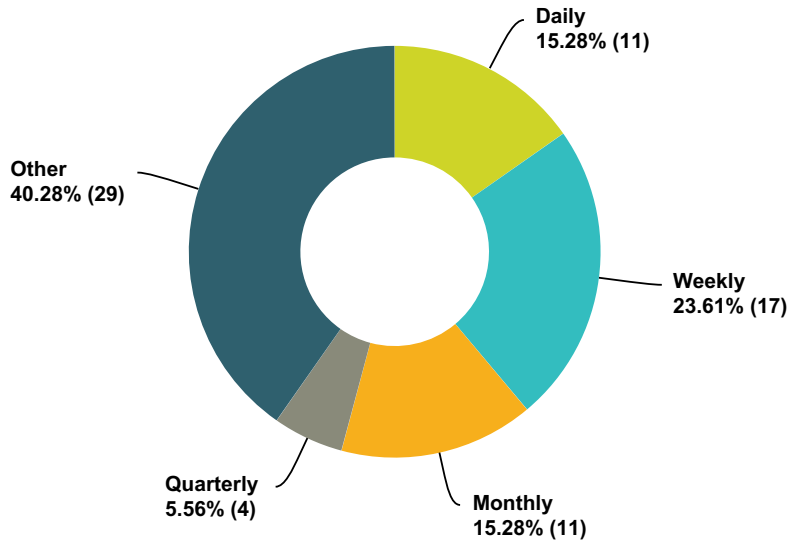
Q6 What is the level of your total cash assets available for short-term investment?

Answered: 71 Skipped: 2

Answer Choices	Responses
Less than \$1,000.	1.41% 1
Between \$1,000 and \$10,000.	1.41% 1
Between \$10,000 and \$100,000.	2.82% 2
Between \$100,000 and \$1,000,000.	9.86% 7
Between \$1 million and \$10 million.	33.80% 24
Between \$10 million and \$100 million.	29.58% 21
Greater than \$100 million.	21.13% 15
Total	71

Q7 How often does your organization initiate financial transactions in your Florida PRIME account(s)?

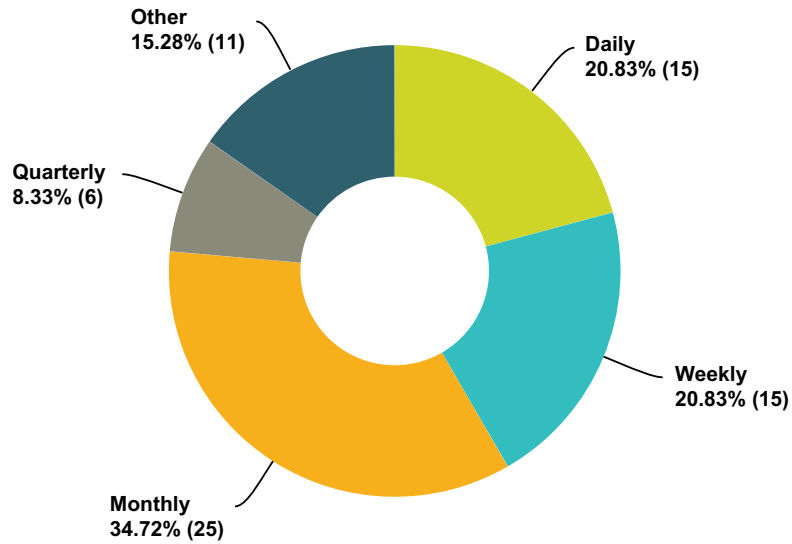
Answered: 72 Skipped: 1



Answer Choices	Responses	
Daily	15.28%	11
Weekly	23.61%	17
Monthly	15.28%	11
Quarterly	5.56%	4
Other	40.28%	29
Total		72

Q8 How often do you utilize the Florida PRIME Website?

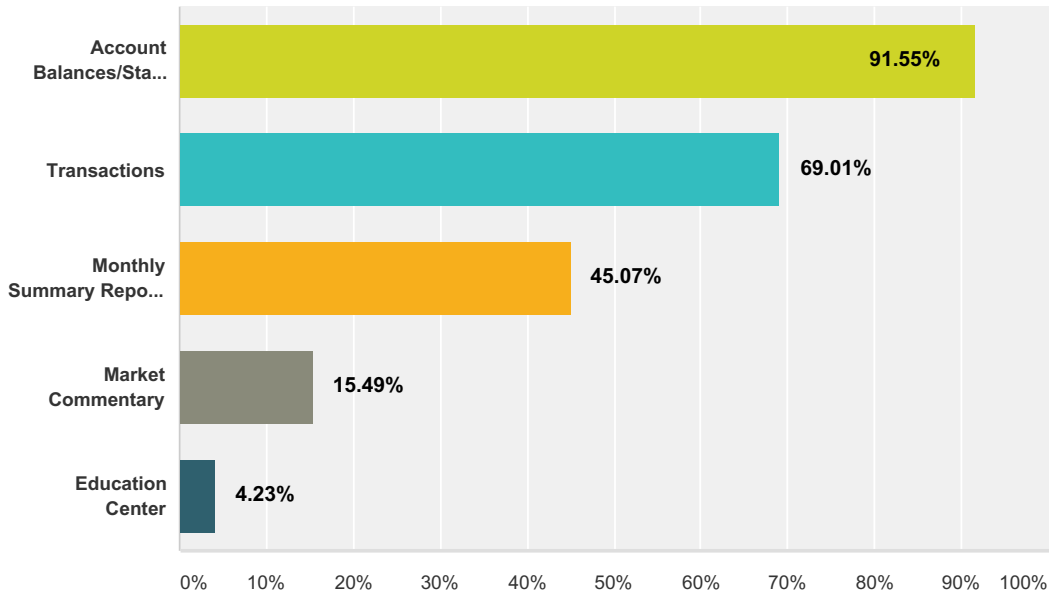
Answered: 72 Skipped: 1



Answer Choices	Responses	
Daily	20.83%	15
Weekly	20.83%	15
Monthly	34.72%	25
Quarterly	8.33%	6
Other	15.28%	11
Total		72

Q9 Please mark all items that you routinely access on the Florida PRIME website:

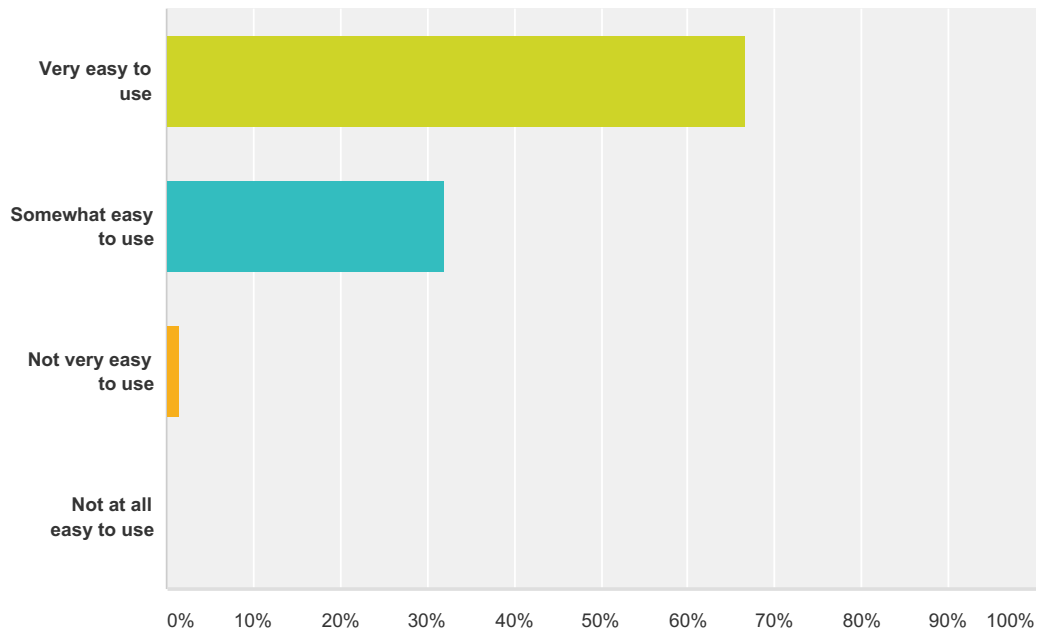
Answered: 71 Skipped: 2



Answer Choices	Responses	Count
Account Balances/Statements	91.55%	65
Transactions	69.01%	49
Monthly Summary Report (MSR)	45.07%	32
Market Commentary	15.49%	11
Education Center	4.23%	3
Total Respondents: 71		

Q10 When using the Florida PRIME website, would you describe the functionality as:

Answered: 69 Skipped: 4



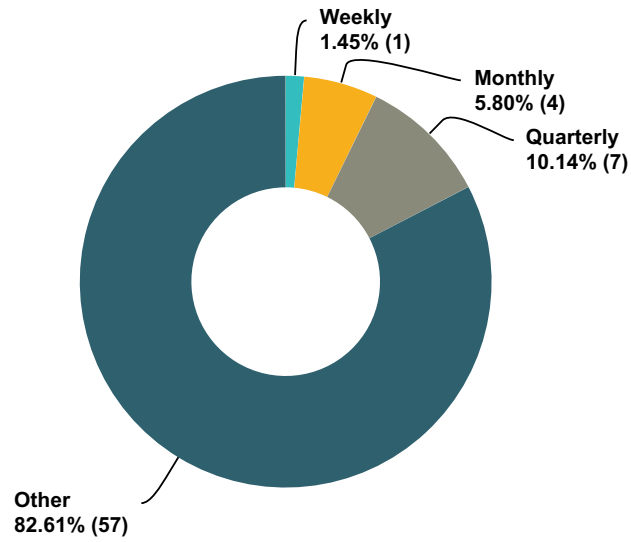
Answer Choices	Responses	
Very easy to use	66.67%	46
Somewhat easy to use	31.88%	22
Not very easy to use	1.45%	1
Not at all easy to use	0.00%	0
Total		69

Q11 What other items, topics or changes would improve the usefulness of the Florida PRIME website?

Answered: 11 Skipped: 62

Q12 How often do you call or email your SBA Florida PRIME service representative?

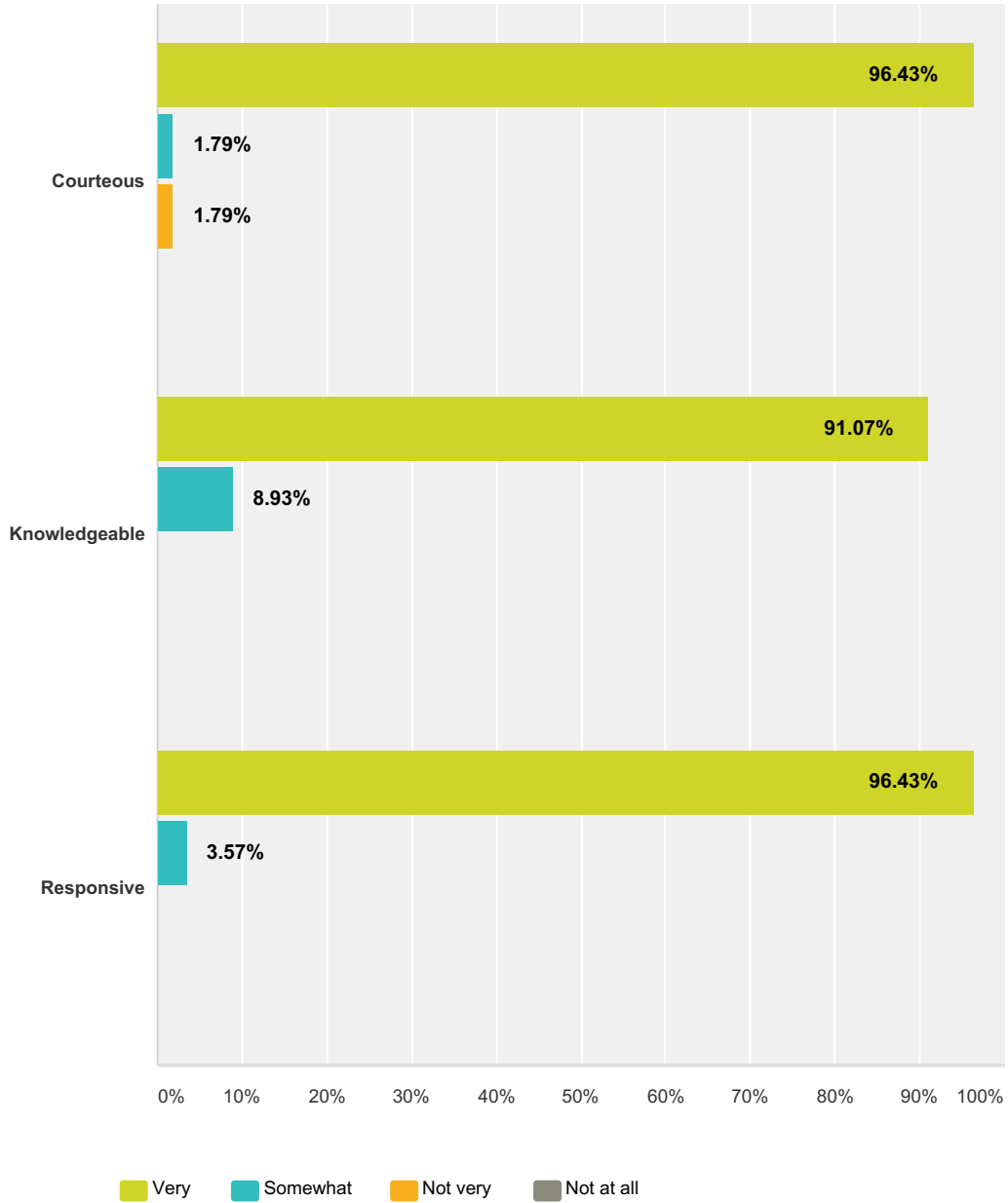
Answered: 69 Skipped: 4



Answer Choices	Responses	
Daily	0.00%	0
Weekly	1.45%	1
Monthly	5.80%	4
Quarterly	10.14%	7
Other	82.61%	57
Total		69

Q13 Please rate your SBA Florida PRIME representative in each of the following areas.

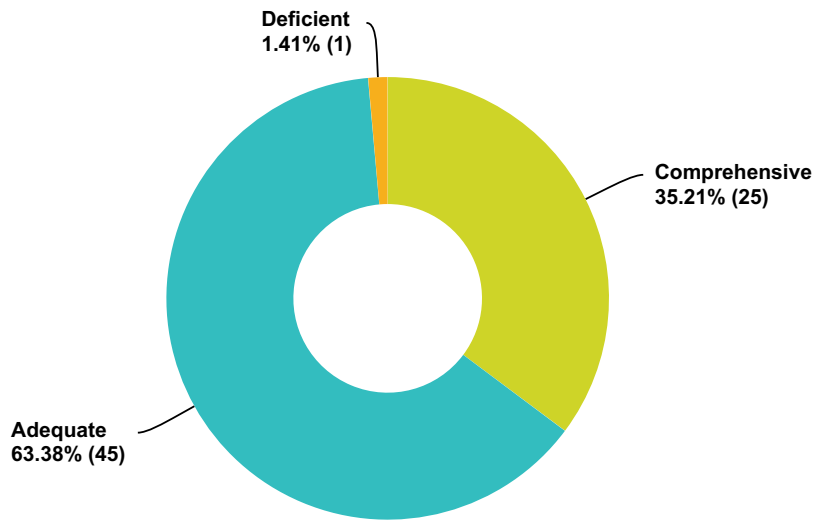
Answered: 56 Skipped: 17



	Very	Somewhat	Not very	Not at all	Total
Courteous	96.43% 54	1.79% 1	1.79% 1	0.00% 0	56
Knowledgeable	91.07% 51	8.93% 5	0.00% 0	0.00% 0	56
Responsive	96.43% 54	3.57% 2	0.00% 0	0.00% 0	56

Q14 How would you characterize your monthly Florida PRIME account statement?

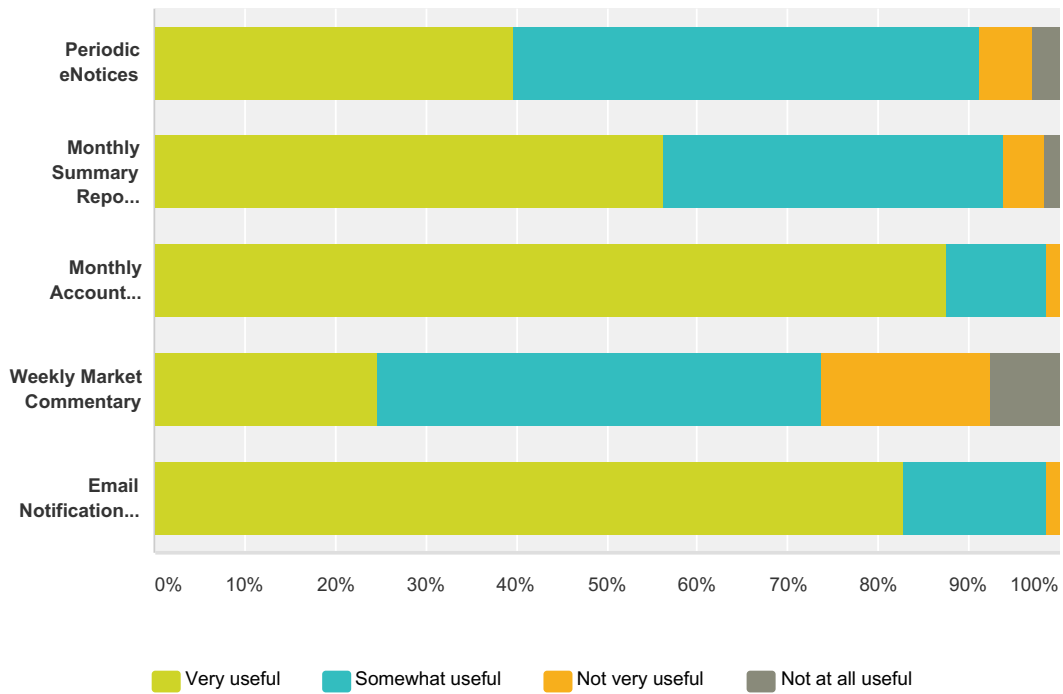
Answered: 71 Skipped: 2



Answer Choices	Responses	
Comprehensive	35.21%	25
Adequate	63.38%	45
Deficient	1.41%	1
Total		71

Q15 How useful do you find the following types of participant communications?

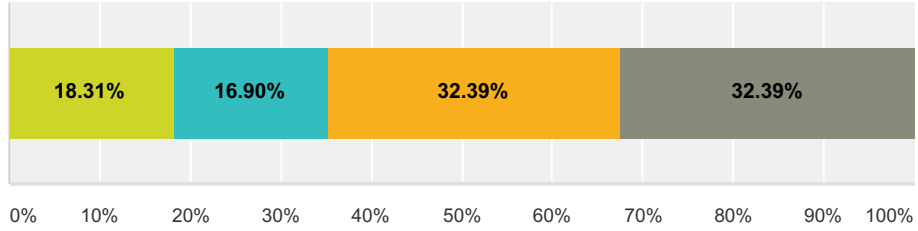
Answered: 72 Skipped: 1



	Very useful	Somewhat useful	Not very useful	Not at all useful	Total
Periodic eNotices	39.71% 27	51.47% 35	5.88% 4	2.94% 2	68
Monthly Summary Report (MSR)	56.25% 36	37.50% 24	4.69% 3	1.56% 1	64
Monthly Account Statement	87.50% 63	11.11% 8	1.39% 1	0.00% 0	72
Weekly Market Commentary	24.62% 16	49.23% 32	18.46% 12	7.69% 5	65
Email Notification of Withdrawals & Changes to Bank Instructions	82.86% 58	15.71% 11	1.43% 1	0.00% 0	70

Q16 Please check the box which best describes your organization's use of Florida PRIME.

Answered: 71 Skipped: 2

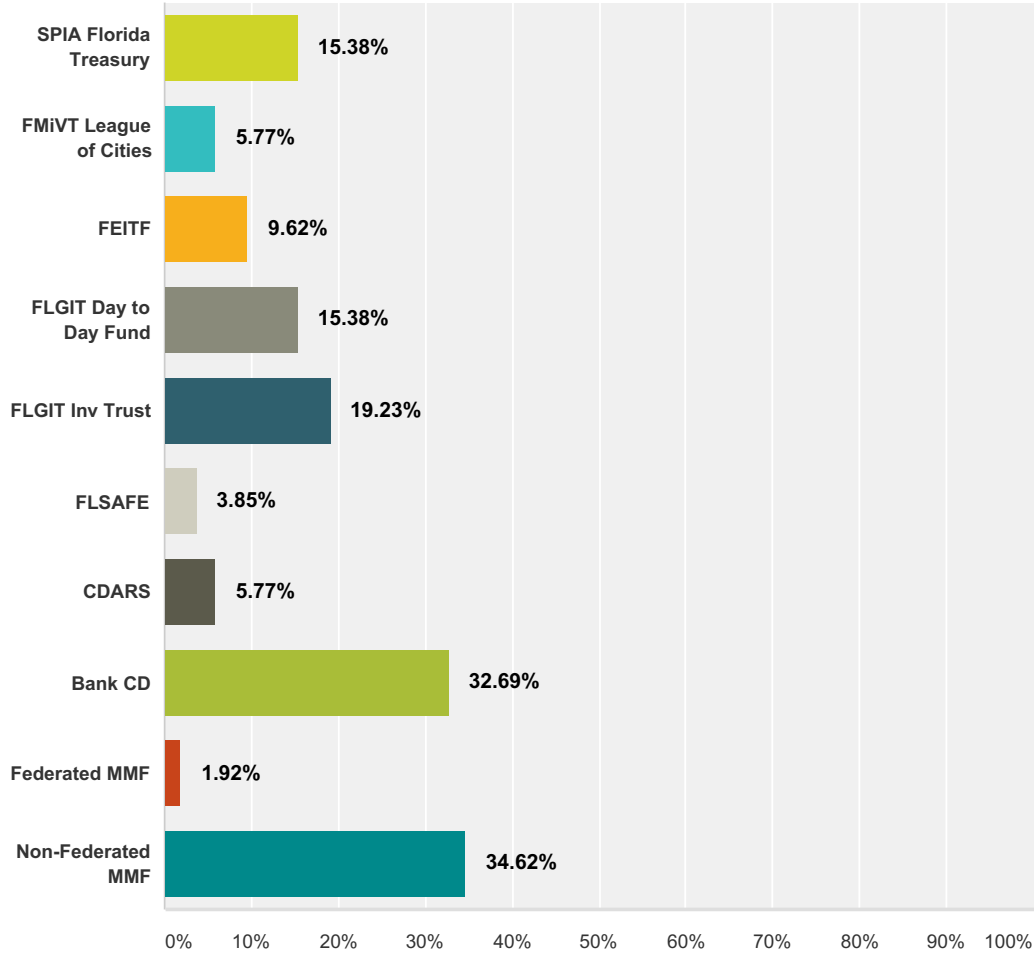


- Greater than 75% of our surplus funds in Florida PRIME.
- Between 50% and 75% of our surplus funds in Florida PRIME.
- Between 25% and 50% of our surplus funds in Florida PRIME.
- Less than 25% of our surplus funds in Florida PRIME.
- Not currently invested in Florida PRIME.

Answer Choices	Responses	
Greater than 75% of our surplus funds in Florida PRIME.	18.31%	13
Between 50% and 75% of our surplus funds in Florida PRIME.	16.90%	12
Between 25% and 50% of our surplus funds in Florida PRIME.	32.39%	23
Less than 25% of our surplus funds in Florida PRIME.	32.39%	23
Not currently invested in Florida PRIME.	0.00%	0
Total		71

Q17 Please select any other investment vehicles your organization used over the past 12 months (check any that apply)

Answered: 52 Skipped: 21



Answer Choices	Responses	
SPIA Florida Treasury	15.38%	8
FMiVT League of Cities	5.77%	3
FEITF	9.62%	5
FLGIT Day to Day Fund	15.38%	8
FLGIT Inv Trust	19.23%	10
FLSAFE	3.85%	2
CDARS	5.77%	3
Bank CD	32.69%	17
Federated MMF	1.92%	1
Non-Federated MMF	34.62%	18

2016 Florida PRIME Participant Satisfaction Survey

Total Respondents: 52

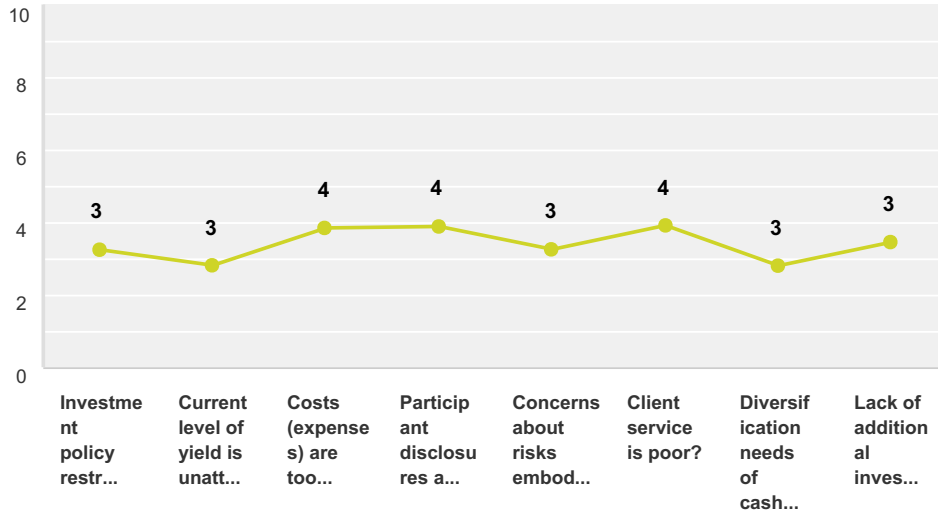
Q18 How have competing investment services added value to your organization's investment goals? (rank each feature from 1 to 5, with 1 being the most appealing characteristic)

Answered: 51 Skipped: 22

	1	2	3	4	5	Total	Score
Yield (level of interest income, return potential)?	39.02% 16	12.20% 5	19.51% 8	21.95% 9	7.32% 3	41	3.54
Cost (value delivered for given service)?	2.70% 1	29.73% 11	43.24% 16	16.22% 6	8.11% 3	37	3.03
Risk (perceived risk levels adjusted for level of return)?	30.77% 12	30.77% 12	17.95% 7	2.56% 1	17.95% 7	39	3.54
Client Service (level of services provided, unique services)?	13.33% 6	13.33% 6	13.33% 6	28.89% 13	31.11% 14	45	2.49
Available Funds (other complementary investment vehicles to choose from)?	26.53% 13	18.37% 9	16.33% 8	20.41% 10	18.37% 9	49	3.14

Q19 When working with your investable funds, what prevents you from using Florida PRIME as a primary source of cash management services?

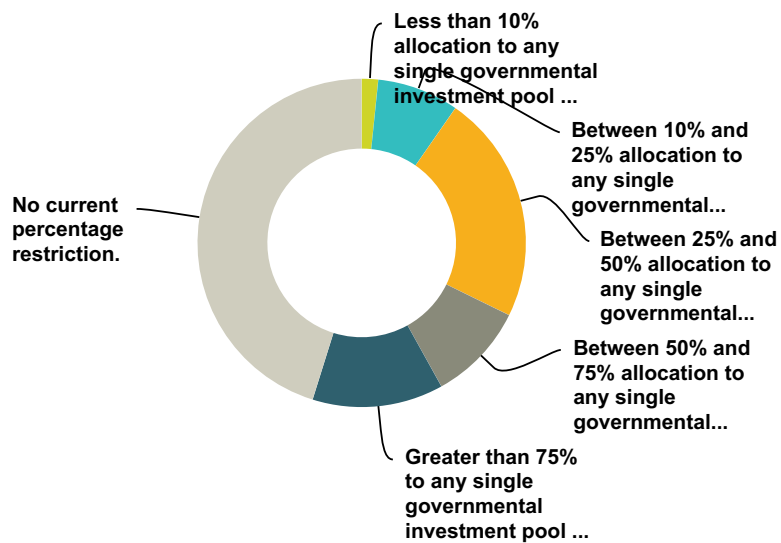
Answered: 60 Skipped: 13



	Major Reason	Moderate Reason	Minor Reason	Not a Reason At All	Total	Weighted Average
Investment policy restricts (caps) allocation to Florida PRIME?	13.79% 8	13.79% 8	6.90% 4	65.52% 38	58	3.24
Current level of yield is unattractive?	15.25% 9	28.81% 17	15.25% 9	40.68% 24	59	2.81
Costs (expenses) are too high?	0.00% 0	0.00% 0	15.52% 9	84.48% 49	58	3.84
Participant disclosures are not adequate?	0.00% 0	0.00% 0	12.07% 7	87.93% 51	58	3.88
Concerns about risks embodied by portfolio holdings?	5.08% 3	10.17% 6	38.98% 23	45.76% 27	59	3.25
Client service is poor?	0.00% 0	0.00% 0	8.62% 5	91.38% 53	58	3.91
Diversification needs of cash portfolio?	18.64% 11	25.42% 15	13.56% 8	42.37% 25	59	2.80
Lack of additional investment products offered by SBA?	1.72% 1	8.62% 5	32.76% 19	56.90% 33	58	3.45

Q20 Many organizations maintain investment policies governing the asset allocation of their cash management programs. If your organization has a relevant investment policy covering your cash management program, please select the maximum amount your organization can allocate to Florida PRIME to comply with your investment policies?

Answered: 62 Skipped: 11



Answer Choices	Responses	
Less than 10% allocation to any single governmental investment pool (or money market fund).	1.61%	1
Between 10% and 25% allocation to any single governmental investment pool (or money market fund).	8.06%	5
Between 25% and 50% allocation to any single governmental investment pool (or money market fund).	22.58%	14
Between 50% and 75% allocation to any single governmental investment pool (or money market fund).	9.68%	6
Greater than 75% to any single governmental investment pool (or money market fund).	12.90%	8
No current percentage restriction.	45.16%	28
Total		62

Q21 Please offer any additional suggestions to improve Florida PRIME's value to your organization.

Answered: 7 Skipped: 66

Q22 May we contact you if we have additional questions? If so, please fill out the following information:

Answered: 24 Skipped: 49

Answer Choices	Responses	
Name:	100.00%	24
Company:	95.83%	23
Address:	95.83%	23
Address 2:	16.67%	4
City/Town:	95.83%	23
State:	100.00%	24
Zip Code:	100.00%	24
Email Address:	100.00%	24
Phone Number:	95.83%	23
Country:	0.00%	0